

SUPERstor

OIL FIRED WATER HEATERS

LIMITED 5 YEAR WARRANTY



Heat Transfer Products, Inc., warrants to the original purchaser who owns the home in which the Superstor Oil Fired Water Heater has been installed. In the event the heater leaks during normal use and service, Heat Transfer Products will repair or replace at their option, the nearest comparable model available at the time of replacement at no cost to the original homeowner, except set forth in this limited warranty. Heat Transfer Products, Inc. SHALL NOT, UNDER ANY CIRCUMSTANCES BE LIABLE FOR LABOR CHARGES, INCIDENTAL, CONSEQUENTIAL OR SECONDARY DAMAGES AND EXPENSES RESULTING FROM ALLEGED DEFECTS UNDER THIS WARRANTY.

LIMITED WARRANTY

DURATION OF WARRANTY

Superstor Tank Assembly	<u>5 Years</u>	<u>1 Year</u>
A) Domestic service in dwelling with no more than two apartments applied to service where operating temperatures are less than 150°F	X	
B) Commercial Services, all other use applies to services where operating conditions exceed 150°F continually		X
C) Other parts		X

PARTS WARRANTY

1. Superstor Oil Fired Water Heater assembly - The Superstor assembly consists of a storage tank, insulation and outer jacket.
2. All other parts are warranted by original manufacturer for a period of one (1) year.

NOTE: HEAT TRANSFER PRODUCTS WILL NOT WARRANTY ANY UNIT PURCHASED FROM AN UNAUTHORIZED DEALER OR ANY ONLINE RETAILER.

OWNER'S RESPONSIBILITIES

The owner or installer must:

1. Have the storage tank assembly installed with a vacuum relief valve and temperature and pressure relief valve in accordance with local state and federal codes and ordinances bearing the listing marks of the American Society of Mechanical Engineers (A.S.M.E.)
2. Operate the storage assembly at pressure below that shown on the rating plate on the pressure relief valve.
3. Keep the storage tank free of damaging scale deposits.
4. **Make provisions so if the storage tank or any component part or connection should leak, the resulting flow of water will not cause damage to the area in which it is installed. A water heater temperature and pressure relief valve should be piped to the nearest drain in order to avoid damage in the event the valve is activated.**

The warranty hereunder does not apply to defects resulting from:

1. Freezing, excessive pressure or leaks at water connections or any other similar case.
2. Failure of a component, control or component part other than a component part manufactured solely by Heat Transfer Products.
3. Any cause similar to any of the above, not resulting solely due to defective material and/or workmanship.
4. Condition resulting from exposure to foreign particles in the tank and exposure to chlorine content higher than 100 parts per million, or other corroding substances.

RETURN PROCEDURE

The original retail purchaser must notify Heat Transfer Products, Inc. 120 Braley Road, East Freetown, MA 02717 of the alleged defect and/or leak promptly after its discovery and within the warranty. This notification must include the purchaser's name, address and serial number of the water heater, proof of purchase and lifetime protection plan registration card.

Unless otherwise explicitly agreed in writing, it is understood that these are the only written warranties given by Heat Transfer Products, and Heat Transfer Products neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with the storage tank. These warranties only cover the original retail purchaser.

ALL COSTS TO SHIP, INSTALL, REMOVE, DISASSEMBLE, REASSEMBLE AND OTHER FREIGHT CHARGES SHALL BE BORNE BY THE ORIGINAL RETAIL PURCHASER.

NOTE: all the warranties implied by the state law, including the implied warranties of merchantability and fitness for a particular purpose, are hereby expressly limited to the duration of the limited one year and first three year warranty set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.