

SUPERstorGL

GLASS LINED STORAGE TANK

CERTIFICATE OF LIMITED WARRANTY AND 5 YEAR PROTECTION PLAN



LIMITED WARRANTY

FOR THE SUPERSTOR GLASS LINED STORAGE TANKS

GENERAL

This Limited Warranty is only available to the original owner of this storage tank. It is not transferable.

Heat Transfer Products, Inc. warrants this SuperStor Storage Tank, and its component parts, to be free from defects in materials and workmanship, under normal use and service, for the Applicable Warranty Period. At its option, Heat Transfer Products, Inc. will repair or replace the defective storage tank, or defective component part(s), in accordance with the terms of the Limited Warranty, if it fails in normal use and service during the Applicable Warranty Period. The replacement storage tank must be purchased from Heat Transfer Products, Inc. The replacement component part(s) must be Heat Transfer Products, Inc. authorized component part(s). The replacement unit will be warranted only for the unexpired portion of the original unit's Applicable Warranty Period.

EFFECTIVE DATE

The Effective Date of warranty coverage (or the beginning of the Applicable Warranty Periods) is the date of original installation of the storage tank, if properly documented. Otherwise, it is the date of manufacture of the storage tank plus ninety (90) days.

APPLICABLE WARRANTY PERIODS

The Applicable Warranty Period for the tank is five (5) years from the Effective Date. The Applicable Warranty Period for the component parts is one (1) year from the Effective Date.

LIMITED WARRANTY

PARTS WARRANTY

1. Super/Stor assembly - The Super/Stor tank consists of a storage tank, insulation, outer jacket.
2. All other parts for a period of one (1) year.

DURATION OF WARRANTY

	<u>5 Yrs.</u>	<u>1 Yr.</u>
1. Super/Stor tank, Domestic service in dwelling with no more than two apartments (applied to service where operating temperatures are normally less than 150°F)	X	
2. Commercial service – all other use (applies to service where operating conditions exceed 150°F continuously)		X
3. Other parts		X

NOTE: Heat Transfer Products, Inc., shall not be held responsible for any labor cost on any replacement of Super/Stor tanks and/or components.

NOTE: HEAT TRANSFER PRODUCTS WILL NOT WARRANTY ANY UNIT PURCHASED FROM AN UNAUTHORIZED DEALER OR ANY ONLINE RETAILER.

OWNER'S RESPONSIBILITIES

The owner or installer must:

1. Have the storage tank assembly installed with a vacuum relief valve and temperature and pressure relief valve in accordance with local, state and federal codes and ordinances bearing the listing marks of the American Society of Mechanical Engineers (A.S.M.E.)
2. Operate the storage assembly at pressure below that shown on the rating plate on pressure relief valve.
3. Keep the storage tank free of damaging scale deposits.
- 4 **Make provisions so if the storage tank or any component part or connection thereto should leak, the resulting flow of water will not cause damage to the area in which it is installed. A water heater temperature and pressure relief valve should be piped to the nearest drain in order to avoid damage in the event the valve is activated.**

WARRANTY EXCLUSIONS

The warranty hereunder does not apply to defects resulting from:

1. Freezing, excessive pressure or leaks at water connections or any other similar case.
2. Failure of a component, control or component part other than a component part manufactured solely by Heat Transfer Products, Inc.
3. Any cause similar or dissimilar to any of the above, not resulting solely due to defective material and/or workmanship.
4. Condition resulting from exposure to foreign particles in the tank, and exposure to chlorine content higher than 100 parts per million, or other corroding substances.
5. The water heater not being correctly installed and/or operated according to the installation and/or operating instructions provided with the unit.

RETURN PROCEDURE

The original retail purchaser must notify Heat Transfer Products, Inc., 120 Braley Road, East Freetown, MA 02717 of the defect and/or leak promptly after its discovery and within the warranty. This notification must include the purchaser's name, address and serial number of the water heater and proof of purchase. If the original purchaser cannot provide proof of purchase, the warranty shall begin from the date of manufacture as indicated by the serial number.

Unless otherwise explicitly agreed in writing, it is understood that these are the only written warranties given by Heat Transfer Products, and Heat Transfer Products neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with the storage tank. These warranties only cover the original retail purchaser.

ALL COSTS TO SHIP, INSTALL, REMOVE, DISASSEMBLE, REASSEMBLE AND OTHER FREIGHT CHARGES SHALL BE BORNE BY THE ORIGINAL RETAIL PURCHASER.

NOTE: All warranties implied by the state law, including the implied warranties of merchantability and fitness for a particular purpose, are hereby expressly limited to the duration of the limited one year and first five year warranty set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.