

VISION 2 CONTROL SYSTEM Limited Warranty

One Year Warranty to assure your complete satisfaction

Heat Transfer Products, Inc. warrants each Vision 2 Control System to be free from defects in material and workmanship according to the following terms, conditions and time periods. **UNLESS OTHERWISE NOTED THIS WARRANTY COMMENCES ON THE DATE OF INSTALLATION.**

COVERAGE

- A. Heat Transfer Products, Inc. warrants that it will repair or replace, at its option, without charge, any defective Vision 2 Control System or malfunctioning component thereof during the first year after installation that is found to have failed due to manufacturer's defect. Heat Transfer Products, Inc. will **NOT** accept claims from the purchaser for damage due to electrical spikes, labor costs incurred as a result of the repair, replacement, reinstallation or damage to the panel due to mishandling of a Vision 2 Control System or any component thereof. It is expressly agreed between Heat Transfer Products, Inc. and the purchaser that repair or replacement is the exclusive and sole remedy of the purchaser.
- B. Should a defect or malfunction result in property damage within the above-stated warranty periods due to defective material or workmanship, malfunction or failure to comply with the above warranty, such as defects or malfunctioning having been verified by an authorized Heat Transfer Products, Inc. representative, then Heat Transfer Products, Inc. will replace the defective or malfunctioning Vision 2 Control System with a replacement Vision 2 Control System or the nearest comparable model available at the time of replacement.
- C. If Heat Transfer Products, Inc. is unable to repair or replace a Vision 2 Control System so as to conform with this Warranty after a reasonable number of attempts, Heat Transfer Products, Inc. will then provide, at its option, either a replacement product or a full refund at the current wholesale net cost. These remedies are the purchaser's exclusive remedies for breach of warranty.
- D. If, at the time of a request for service, the purchaser cannot provide a copy of the original sales receipt, the warranty period for the Vision 2 Control System shall then be deemed to have commenced thirty (30) days after the date of manufacture of the Vision 2 Control System and **NOT** the date of installation of the Vision 2 Control System.
- E. This warranty extends only to Vision 2 Control System.

EXCLUSIONS

Heat Transfer Products, Inc. does not warrant:

1. All labor charges incurred by any person in connection with the examination, replacement of parts claimed by the purchaser to be defective.
2. Any failed components of the Vision 2 Control System not manufactured by Heat Transfer Products, Inc., as part of the Vision 2 Control System
3. Vision 2 Control System repaired or altered without prior written approval of Heat Transfer Products, Inc. so as to affect adversely their reliability.
4. Any damage, defects or malfunctions resulting from improper maintenance, misuse, abuse, being installed in a corroding environment, accident, negligence, freezing, electrical spikes and the like.
5. Any damage or failure resulting from contaminated air, including, but not limited to, sheetrock particles, plasterboard particles, dirt or dust, being introduced into the Vision 2 Control System or its components.
6. Components of the Vision 2 Control System that are not defective, but must be replaced during the warranty period as a result of reasonable wear and tear.
7. Components of the Vision 2 Control System that are subject to warranties, if any, given by their manufacturers, Heat Transfer Products, Inc. do not adopt these warranties.
8. Malfunctions resulting from, or repairs necessitated by, uses of the Vision 2 Control System for purposes other than that for which it was designed or resulting from flood, fire, wind, or lightning.
9. Any damage or failure resulting from improper installation or failure to maintain and operate the Vision 2 in accordance with the printed instructions that accompany the unit.

PROCEDURES FOR WARRANTY SERVICE REQUESTS

At the time a claim is filed, the purchaser must present a copy of the original sales receipt. Contact the retailer from whom the Vision 2 Control System was purchased. All alleged defective or malfunctioning parts must be returned to Heat Transfer Products, Inc., via trade channels and Heat Transfer Products, Inc., will, if all warranty conditions are satisfied, provide replacement parts to the retailer. If you have questions about the coverage of this warranty, please contact Heat Transfer Products, Inc., at the address stated below:

**Heat Transfer Products, Inc.
P.O. Box 429
120 Braley Road
East Freetown, MA. 02717
Attention: Warranty Service Department
(800) 323-9651**

SERVICE, LABOR AND SHIPPING COSTS

This Warranty does not extend to shipping charges, delivery expenses, or administrative fees incurred by the purchaser in repairing or replacing the Vision 2 Control System. This Warranty does not extend to labor costs beyond the coverage specified in this Warranty document.

LIMITATIONS OF YOUR HEAT TRANSFER PRODUCTS, INC., WARRANTY AND LIMITATIONS AND REMEDIES

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN CONTRACT OR TORT, WHETHER OR NOT ARISING FROM HEAT TRANSFER PRODUCTS, INC.'S NEGLIGENCE, ACTUAL OR IMPUTED.

THE REMEDIES OF THE PURCHASER SHALL BE LIMITED TO THOSE PROVIDED HEREIN TO THE EXCLUSION OF ANY OTHER REMEDIES INCLUDING WITHOUT LIMITATION, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SAID INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST PROFIT OR DAMAGES ALLEGED TO HAVE BEEN CAUSED BY ANY FAILURE OF HEAT TRANSFER PRODUCTS, INC. TO MEET ANY OBLIGATION UNDER THIS AGREEMENT INCLUDING THE OBLIGATION TO REPAIR AND REPLACE SET FORTH ABOVE.

NO AGREEMENT VARYING OR EXTENDING THE FOREGOING WARRANTIES, REMEDIES OR THIS LIMITATION WILL BE BINDING UPON HEAT TRANSFER PRODUCTS, INC. UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED OFFICER OF HEAT TRANSFER PRODUCTS, INC.

THE WARRANTIES STATED HEREIN ARE NOT TRANSFERABLE AND SHALL BE FOR THE BENEFIT OF THE ORIGINAL PURCHASER OF A VISION 2 CONTROL SYSTEM ONLY.

Your Heat Transfer Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

These are the only written warranties applicable to the Vision 2 Control System manufactured and sold by Heat Transfer Products, Inc. Heat Transfer Products, Inc. neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said Vision 2 Control Systems.

Heat Transfer Products, Inc. reserves the right to change specifications or discontinue models without notice.

NOTE: HEAT TRANSFER PRODUCTS WILL NOT WARRANTY ANY UNIT PURCHASED FROM AN UNAUTHORIZED DEALER OR ANY ONLINE RETAILER.