



Advanced Heating and Hot Water Systems

P.O. Box 429 · 120 Braley Road · East Freetown, MA 02717 · 508-763-8071 · Fax: 508-763-3769

SuperStor™ Ultra Stainless Steel Pool Heater Limited Warranty

Five year warranty to assure your complete satisfaction.

HTP warrants each SuperStor™ Ultra Stainless Steel Pool Heater to be free from defects in material and workmanship according to the following terms, conditions and time periods. **UNLESS OTHERWISE NOTED THESE WARRANTIES COMMENCE ON THE DATE OF INSTALLATION. HTP SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE FOR LABOR CHARGES, INCIDENTAL, CONSEQUENTIAL, OR SECONDARY DAMAGES AND EXPENSES RESULTING FROM ALLEGED DEFECTS UNDER THIS WARRANTY.**

COVERAGE

Warranted Unit	Components	Warranty Period
Pool Heater Assembly	Stainless Steel Storage Tank, Insulation and Outer Jacket	5 years

A. HTP warrants that it will repair or replace, at its option, without charge, any defective SuperStor™ Ultra Stainless Steel Pool Heater found to have failed due to manufacturer's defect within five years of the installation date. HTP will **NOT** accept claims from the purchaser for labor costs incurred as a result of the repair, replacement, removal, or reinstallation of a SuperStor™ Ultra Stainless Steel Pool Heater. It is expressly agreed between HTP and the purchaser that repair or replacement are the exclusive remedies of the purchaser.

B. If HTP is unable to repair or replace a SuperStor™ Ultra Stainless Steel Pool Heater so as to conform to this warranty after a reasonable number of attempts, HTP will then provide, at its option, a replacement unit. These remedies are the purchaser's exclusive remedies for breach of warranty.

C. If at the time of a request for service the purchaser cannot provide a copy of the original sales receipt or the warranty card registration, the warranty period for the SuperStor™ Ultra Stainless Steel Pool Heater shall then be deemed to have commenced thirty (30) days after the date of manufacture of the SuperStor™ Ultra Stainless Steel Pool Heater and **NOT** the date of installation.

OWNER'S RESPONSIBILITIES

The owner or installer must:

1. Install, operate, and maintain the Pool Heater in accordance with the installation manual. Preventive maintenance can help to avoid any unnecessary breakdown of the Pool Heater and keep it operating at optimum efficiency.
2. Operate the storage assembly at pressure below that shown on the rating plate on the pressure relief valve.
3. Keep the storage tank free of damaging scale deposits.
4. Make provisions so if the storage tank or any component part or connection should leak, the resulting flow of water will not cause damage to the area in which it is installed. A water heater temperature and pressure relief valve should be piped to the nearest drain in order to avoid damage in the event the valve is activated.
5. Not use a salt chlorine generator with the pool heater. Salinated water will damage the tank.

WARRANTY EXCLUSIONS

HTP does not warrant:

1. All labor charges incurred by any person in connection with the examination or replacement of a pool heater claimed by the purchaser to be defective.
2. Any failed components not manufactured by HTP as part of the SuperStor™ Ultra Stainless Steel Pool Heater.
3. SuperStor™ Ultra Stainless Steel Pool Heaters repaired or altered without prior written approval of HTP so as to affect adversely their reliability.
4. Any damages, defects or malfunctions resulting from improper maintenance, misuse, abuse, accident, negligence, freezing and the like.
5. Any damage or failure resulting from hard water scale buildup on the tank heat exchanger tubes.
6. Any damage or failure resulting from improper installation or failure to maintain and operate the SuperStor™ Ultra Stainless Steel Pool Heater in accordance with the printed instructions that accompany the unit.
7. Malfunctions resulting from, or repairs necessitated by, flood, fire, wind, or lightning, or uses of the SuperStor™ Ultra Stainless Steel Pool Heater for purposes other than that for which it was designed.
8. Condition resulting from exposure to foreign particles in the tank and exposure to chlorine content higher than 100 parts per million, or not maintaining a proper chemical balance in your pool and or spa (pH level between 7.2 and 7.8, total alkalinity [TA] between 80 and 120 ppm. Total dissolved solids [TDS] less than 2000.)
9. Damages or failures caused by the use of a salt chlorine generator with the pool heater.
10. Any unit purchased from an unauthorized dealer or any online retailer.

PROCEDURES FOR WARRANTY SERVICE REQUESTS

At the time a claim is filed, the purchaser must present a copy of the original sales receipt. Contact the retailer from whom the SuperStor™Ultra Stainless Steel Pool Heater was purchased. All alleged defective or malfunctioning parts must be returned to HTP via trade channels. If all warranty conditions are satisfied, HTP will provide a replacement unit to the retailer. If you have questions about the coverage of this warranty, please contact HTP at the address stated below:

**HTP
P.O. Box 429
120 Braley Road
East Freetown, MA. 02717
Attention: Warranty Service Department
(800) 323-9651**

SERVICE, LABOR AND SHIPPING COSTS

This warranty does not extend to shipping charges, delivery expenses, or administrative fees incurred by the purchaser in repairing or replacing the SuperStor™Ultra Stainless Steel Pool Heater. This warranty does not extend to labor costs beyond the coverage specified in this warranty document.

LIMITATIONS OF YOUR HTP WARRANTY AND REMEDIES

THE FOREGOING WARRANTIES ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN CONTRACT OR TORT, WHETHER OR NOT ARISING FROM HTP'S NEGLIGENCE, ACTUAL OR IMPUTED. THE REMEDIES OF THE PURCHASER SHALL BE LIMITED TO THOSE PROVIDED HEREIN TO THE EXCLUSION OF ANY OTHER REMEDIES INCLUDING WITHOUT LIMITATION, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SAID INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST PROFIT OR DAMAGES ALLEGED TO HAVE BEEN CAUSED BY ANY FAILURE OF HTP TO MEET ANY OBLIGATION UNDER THIS AGREEMENT INCLUDING THE OBLIGATION TO REPAIR AND REPLACE SET FORTH ABOVE. NO AGREEMENT VARYING OR EXTENDING THE FOREGOING WARRANTIES, REMEDIES OR THIS LIMITATION WILL BE BINDING UPON HTP. UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED OFFICER OF HTP. THE WARRANTIES STATED HEREIN ARE NOT TRANSFERABLE AND SHALL BE FOR THE BENEFIT OF THE ORIGINAL PURCHASER OF A PIONEER™ ONLY.

NO OTHER WARRANTIES

Your HTP Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

These are the only written warranties applicable to the SuperStor™Ultra Stainless Steel Pool Heater manufactured and sold by HTP. HTP neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said SuperStor™Ultra Stainless Steel Pool Heaters.

HTP reserves the right to change specifications or discontinue models without notice.