



Advanced Heating and Hot Water Systems

272 Duchaine Blvd · New Bedford, MA 02745 · 508-763-8071 · Fax: 508-763-3769

SuperStor Pro Pool Heater Limited Warranty

Five (5) Year Warranty to Assure Your Complete Satisfaction

HTP warrants the SuperStor Pro Pool Heater to be free from defects in materials and workmanship according to the following terms, conditions, and time periods. UNLESS OTHERWISE NOTED THESE WARRANTIES COMMENCE ON THE DATE OF INSTALLATION. HTP SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE FOR LABOR CHARGES, INCIDENTAL, CONSEQUENTIAL, OR SECONDARY DAMAGES AND EXPENSES RESULTING FROM ALLEGED DEFECTS UNDER THIS WARRANTY.

COVERAGE

Warranted Unit	Components	Warranty Period
Pool Heater Assembly	Stainless Steel Storage Tank, Insulation, and Outer Jacket	Five (5) Years

A. HTP warrants that it will repair or replace, at its option, without charge, any defective pool heater found to have failed due to manufacturer's defect within five years of the installation date. HTP will NOT accept claims from the purchaser for labor costs incurred as a result of the repair, replacement, removal, or reinstallation of a pool heater. The replacement pool heater will be warranted for the unexpired portion of the applicable warranty period of the original pool heater.

B. In the event of a failure of a replacement pool heater due to defective material or workmanship, malfunction, or failure to comply with the above warranty, HTP reserves the right to refund to the original purchaser the published wholesale price available at the date of manufacture of the original pool heater.

C. If at the time of a request for service the purchaser cannot provide a copy of the original sales receipt or the warranty card registration, the warranty period for the pool heater shall then be deemed to have commenced thirty (30) days after the date of manufacture of the pool heater and NOT the date of installation.

D. This warranty extends only to pool heaters utilized in applications that have been properly installed by qualified professionals based upon the manufacturer's installation instructions.

E. It is expressly agreed between HTP and the original consumer purchaser that repair, replacement, or refund are the exclusive remedies of the original consumer purchaser.

OWNER'S RESPONSIBILITIES

The owner or installer must:

1. Install, operate, and maintain the pool heater in accordance with the installation manual. Preventive maintenance can help to avoid any unnecessary breakdown of the pool heater and keep it operating at optimum efficiency.
2. Operate the storage assembly at pressure below that shown on the rating plate on the pressure relief valve.
3. Keep the storage tank free of damaging scale deposits.
4. Make provisions so if the storage tank or any component part or connection should leak, the resulting flow of water will not cause damage to the area in which it is installed. A water heater

temperature and pressure relief valve should be piped to the nearest drain in order to avoid damage in the event the valve is activated.

WARRANTY EXCLUSIONS

HTP does not warrant:

1. All labor charges incurred by any person in connection with the examination or replacement of a pool heater claimed by the purchaser to be defective.
2. Any failed components not manufactured by HTP as part of the pool heater.
3. Pool heaters repaired or altered without prior written approval of HTP so as to affect adversely their reliability.
4. Any damages, defects or malfunctions resulting from improper maintenance, misuse, abuse, accident, negligence, freezing and the like.
5. Any damage or failure resulting from hard water scale buildup on the tank heat exchanger tubes.
6. Any damage or failure resulting from improper installation or failure to maintain and operate the pool heater in accordance with the printed instructions that accompany the unit.
7. Malfunctions resulting from, or repairs necessitated by, flood, fire, wind, or lightning, or uses of the pool heater for purposes other than that for which it was designed.
8. Condition resulting from exposure to foreign particles in the tank and exposure to chlorine content higher than 100 parts per million, or not maintaining a proper chemical balance in your pool and or spa (pH level between 7.2 and 7.8, total alkalinity [TA] between 80 and 120 ppm. Total dissolved solids [TDS] less than 2000.)
9. Any damages, malfunctions, or failures resulting from the use of dielectric unions.
10. Any unit purchased from an unauthorized dealer or any online retailer.
11. Pool heaters installed outside the fifty states (and the District of Columbia) of the United States of America and Canada.

PROCEDURES FOR WARRANTY SERVICE REQUESTS

Any claim for warranty assistance must be made promptly. Determine if the pool heater is "in-warranty" (that is, within the applicable warranty period) by reviewing a copy of the original sales receipt. You must present a copy of the original sales receipt for a warranty service request.

If your pool heater is "in-warranty", contact the retailer from whom the pool heater was purchased (or the installer) for assistance. Be prepared to provide the retailer or installer with a copy of your original receipt, complete model and serial numbers, and the date of installation of your pool heater, in addition to explanation of your pool heater problem.

Warranty coverage is subject to validation of "in-warranty" coverage by HTP claims department personnel. All alleged defective or malfunctioning parts must be returned to HTP via the local distribution channels where original purchase was made. NOTE: Any parts or heaters returned to HTP for warranty analysis will become the property of HTP and will not be returned, even if credit is denied.

If all warranty conditions are satisfied, HTP will provide replacement parts to the retailer.

If you have questions about the coverage of this warranty, please

contact HTP at the following address or phone number: HTP, 272 Duchaine Blvd., New Bedford, MA, 02745, Attention: Warranty Service Department, 1(800) 323-9651.

SERVICE, LABOR AND SHIPPING COSTS

This warranty does not extend to shipping charges, delivery expenses, or administrative fees incurred by the purchaser in repairing or replacing the pool heater. This warranty does not extend to labor costs beyond the coverage specified in this warranty document.

LIMITATIONS OF YOUR HTP WARRANTY AND REMEDIES
THE FOREGOING WARRANTIES ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN CONTRACT OR TORT, WHETHER OR NOT ARISING FROM HTP'S NEGLIGENCE, ACTUAL OR IMPUTED. THE REMEDIES OF THE PURCHASER SHALL BE LIMITED TO THOSE PROVIDED HEREIN TO THE EXCLUSION OF ANY OTHER REMEDIES INCLUDING WITHOUT LIMITATION, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SAID INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST PROFIT OR DAMAGES ALLEGED TO HAVE BEEN CAUSED BY ANY FAILURE OF HTP TO MEET ANY OBLIGATION UNDER THIS AGREEMENT INCLUDING THE OBLIGATION TO REPAIR AND REPLACE SET FORTH ABOVE. NO AGREEMENT VARYING OR EXTENDING THE FOREGOING WARRANTIES, REMEDIES OR THIS LIMITATION WILL BE BINDING UPON HTP. UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED OFFICER OF HTP. THE WARRANTIES STATED HEREIN ARE NOT TRANSFERABLE AND SHALL BE FOR THE BENEFIT OF THE ORIGINAL PURCHASER ONLY.

NO OTHER WARRANTIES

Your HTP Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

These are the only written warranties applicable to the pool heater manufactured and sold by HTP. HTP neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said Pool Heaters.

HTP reserves the right to change specifications or discontinue models without notice.