



## Advanced Heating and Hot Water Systems

P.O. Box 429 · 120 Braley Road · East Freetown, MA 02717 · 508-763-8071 · Fax: 508-763-3769

### **Vision 2 Control System Limited Warranty**

One year warranty to assure your complete satisfaction.

HTP warrants each Vision 2 Control System to be free from defects in material and workmanship according to the following terms, conditions and time periods. **UNLESS OTHERWISE NOTED THIS WARRANTY COMMENCES ON THE DATE OF INSTALLATION.**

#### **COVERAGE**

- A. HTP warrants that it will repair or replace, at its option, without charge, any defective Vision 2 Control System or malfunctioning component thereof that is found to have failed due to manufacturer's defect during the first year after installation. HTP will **NOT** accept claims from the purchaser for damage due to electrical spikes, damage to the panel due to mishandling of a Vision 2 Control System or any component thereof, or labor costs incurred as a result of the repair, replacement, removal, or reinstallation of a Vision 2 Control System or any component thereof. It is expressly agreed between HTP and the purchaser that repair or replacement are the exclusive remedies of the purchaser.
- B. Should a defect or malfunction result in property damage within the above-stated warranty periods due to defective material or workmanship, malfunction or failure to comply with the above warranty, such as defects or malfunctioning having been verified by an authorized HTP representative, then HTP will replace the defective or malfunctioning Vision 2 Control System with a replacement control system of the nearest comparable model available at the time of replacement.
- C. If HTP is unable to repair or replace an Vision 2 Control System so as to conform to this warranty after a reasonable number of attempts, HTP will then provide, at its option, a replacement product. These remedies are the purchaser's exclusive remedies for breach of warranty.
- D. If, at the time of a request for service the purchaser cannot provide a copy of the original sales receipt, the warranty period for the Vision 2 Control System shall then be deemed to have commenced thirty (30) days after the date of manufacture of the Vision 2 Control System and **NOT** the date of installation.
- E. This warranty extends only to the Vision 2 Control System.

#### **WARRANTY EXCLUSIONS**

HTP does not warrant:

1. All labor charges incurred by any person in connection with the examination or replacement of parts claimed by the purchaser to be defective.
2. Any failed components of the Vision 2 Control System not manufactured by HTP as part of the Vision 2 Control System.
3. Vision 2 Control Systems repaired or altered without prior written approval of HTP so as to adversely affect their reliability.
4. Any damages, defects or malfunctions resulting from improper maintenance, misuse, abuse, installation in a corrosive environment, accident, negligence, freezing, electrical spikes and the like.
5. Any damage or failure resulting from contaminated air, including, but not limited to, sheetrock particles, plasterboard particles, dirt or dust, being introduced into the Vision 2 Control System or its components.
6. Any damage or failure resulting from improper installation or failure to maintain and operate the Vision 2 Control System in accordance with the printed instructions that accompany the unit.
7. Components of the Vision 2 Control System that are not defective, but must be replaced during the warranty period as a result of reasonable wear and tear.
8. Components of the Vision 2 Control System subject to warranties, if any, given by their manufacturers; HTP does not adopt these warranties.
9. Malfunctions resulting from, or repairs necessitated by, flood, fire, wind, or lightning, or uses of the Vision 2 Control System for purposes other than that for which it was designed.
10. Any unit purchased from an unauthorized dealer or any online retailer.

#### **PROCEDURES FOR WARRANTY SERVICE REQUESTS**

Any claim for warranty assistance must be made promptly. Determine if the Vision 2 Control System is "in-warranty" (that is, within the applicable warranty period) by reviewing a copy of the original sales receipt. You must present a copy of the original sales receipt for a warranty service request.

If the Vision 2 Control System is "in-warranty", contact the retailer from whom the Control System was purchased (or the installer) for assistance. Be prepared to provide the retailer or installer with a copy of your original receipt, complete model and

serial numbers, and the date of installation, in addition to explanation of your problem.

Warranty coverage is subject to validation of "in-warranty" coverage by HTP claims department personnel. All alleged defective or malfunctioning parts must be returned to HTP via the **local distribution channels** where original purchase was made. **NOTE: Any parts returned to HTP for warranty analysis will become the property of HTP and will not be returned, even if credit is denied.**

If all warranty conditions are satisfied, HTP will provide replacement parts to the retailer.

If you have questions about the coverage of this warranty, please contact HTP at the address or phone number stated below:

**HTP  
P.O. Box 429  
120 Braley Road  
East Freetown, MA. 02717  
Attention: Warranty Service Department  
(800) 323-9651**

#### **SERVICE, LABOR AND SHIPPING COSTS**

This warranty does not extend to shipping charges, delivery expenses, or administrative fees incurred by the purchaser in repairing or replacing the Vision 2 Control System. This warranty does not extend to labor costs beyond the coverage specified in this warranty document.

#### **LIMITATIONS OF YOUR HTP WARRANTY AND REMEDIES**

**THE FOREGOING WARRANTIES ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OBLIGATION, LIABILITY, RIGHT, CLAIM OR REMEDY IN CONTRACT OR TORT, WHETHER OR NOT ARISING FROM HTP'S NEGLIGENCE, ACTUAL OR IMPUTED. THE REMEDIES OF THE PURCHASER SHALL BE LIMITED TO THOSE PROVIDED HEREIN TO THE EXCLUSION OF ANY OTHER REMEDIES INCLUDING WITHOUT LIMITATION, INCIDENTAL OR CONSEQUENTIAL DAMAGES, SAID INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, PROPERTY DAMAGE, LOST PROFIT OR DAMAGES ALLEGED TO HAVE BEEN CAUSED BY ANY FAILURE OF HTP TO MEET ANY OBLIGATION UNDER THIS AGREEMENT INCLUDING THE OBLIGATION TO REPAIR AND REPLACE SET FORTH ABOVE. NO AGREEMENT VARYING OR EXTENDING THE FOREGOING WARRANTIES, REMEDIES OR THIS LIMITATION WILL BE BINDING UPON HTP UNLESS IN WRITING AND SIGNED BY A DULY AUTHORIZED OFFICER OF HTP. THE WARRANTIES STATED HEREIN ARE NOT TRANSFERABLE AND SHALL BE FOR THE BENEFIT OF THE ORIGINAL PURCHASER OF A VISION 2 CONTROL SYSTEM ONLY.**

#### **NO OTHER WARRANTIES**

Your HTP Warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation or exclusion may not apply to you.

These are the only written warranties applicable to the Vision 2 Control System manufactured and sold by HTP. HTP neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with said Vision 2 Control Systems.

HTP reserves the right to change specifications or discontinue models without notice.